

Taste Catering Terms & Conditions

We value your business & want to make every effort to earn your loyalty. We are flexible and accommodating to any special dietary or catering need. We will respect your requests and provide you with only the highest quality food & service.

Deposits & Payment

A minimum deposit of 50% of total estimate is required to secure the date and confirm catering services. All orders must be paid in full prior to the event. Payments made with check must be received 14 days in advance. Payments in cash, cashier's check, money order or credit card (**Visa, Mastercard or American Express**) must be received 3 working days in advance of the event. Unpaid balances will be subject to penalties & interest. **Corporate accounts are available**—please inquire within.

Guest Count Guarantee

Clients shall specify TEN DAYS PRIOR TO THE EVENT, the exact number of guests to be in attendance. This shall constitute a guaranteed minimum. GUEST COUNT INCREASES may be accepted & confirmed FIVE WORKING DAYS BEFORE THE EVENT. Taste does not guarantee change requests will be honored after 5 business days before event. Taste is not responsible for a greater number of people than the guaranteed minimum.

Substitutions

Taste Catering reserves the right to make appropriate substitutions in food and beverage. All substitutions will be comparable or greater value. Taste will notify client if possible unless not practical. Taste Catering reserves the right to refuse any order based on an incorrect price, description or market change. Prices are subject to change without notice due to market conditions.

Service Time Extension

Extension of service time will be additionally billed after the event -- to be paid within three business days of the event. Taste Catering works to accommodate client's requests whenever possible, however, Taste Catering is not obligated to further service times except those hours contracted by client. Any additional service time may be subject to overtime.

Clients Property

Client agrees to hold Taste Catering, Inc. & employees harmless from any loss regarding the event not limited to: Clients use of glassware, china, linens, furniture, kitchen, and home, property, and guests liability. Taste Catering is not responsible for outside vendors, contracted vendors or referred vendor's liability. Taste Catering will not hold items or accept responsibility for clients properties (such as cake tops, vases, service ware)

Client Cancellations

Please no same day cancellations. Cancellations must be made 24-hours in advance. You will receive a cancellation code when you call in. This cancellation code is proof of cancellation. Any refund is subject to Taste determination of costs associated from clients order as administrative, food, preparation, restocking, staff scheduling (in relation to the date of cancelation vs. date of client order/event) Same day cancellations receive no refund but may be picked up or delivered (subject to driver availability & time). Cancellation fees & refunds vary from type of event & service lunch delivery, wedding, film production, special events, etc.) ****Lunch Delivery offers no refunds for same day cancellations these orders will be charged in full.**

Gratuity

Gratuity for service staff is not included. However, tips are considered proper & greatly appreciated by serving staff. Please pay directly to server or ask that it be added to your billing. Thank you!

Additional Information

Taste Catering reserves the right to remove all leftover food & products not consumed by the end of the event. Trash will be bagged & left on premises. If customer or guests does take any leftover food, it then becomes the customer's responsibility for proper refrigeration & handling. Customer assumes responsibility and liability for its guests. Taste Catering is not responsible for damage of client's property, used during or for their event at clients request. Customer waives any claims for damages based upon embarrassment, humiliation, or other damage to sensitivities. Taste assumes no responsibility for client property damaged from events.

Order Confirmation

To confirm an order, Taste must have a signed "Terms and Conditions" contract and receive deposit for that event. If paying with a credit card an authorization form must be signed as well.

I, undersigned, understand and accept conditions as stated above.

Customers Name _____ Signature: _____

Company _____ Title: _____

Deposit Amount: _____ Date of Deposit: _____ Event Date: _____